# Administrator Effectiveness, Professional Learning, and Performance Evaluation Handbook



Manchester Public Schools
Manchester, CT
2016 - 2017

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#### **MANCHESTER PUBLIC SCHOOLS**

## Manchester Administrator Effectiveness, Professional Learning, and Performance Evaluation Handbook

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## Mission of the Manchester Public Schools

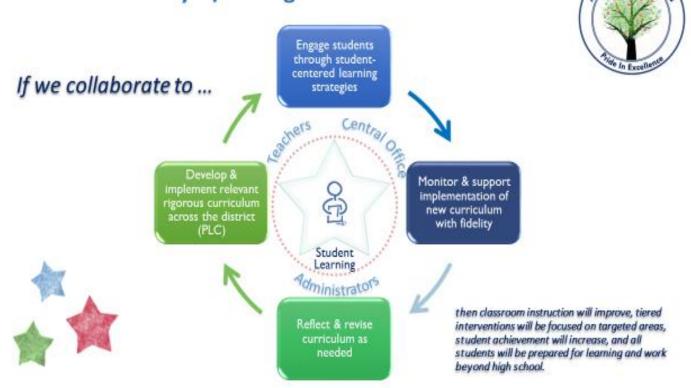
Manchester Public Schools will engage all students in the highest quality 21<sup>st</sup> century education preschool through graduation. Through an active partnership with students, school personnel, families and community, the Manchester Public Schools will create safe, inclusive schools where equity is the norm and excellence is the goal. All students will be prepared to be lifelong learners and contributing members of society.







## **Academics: Theory of Change**





#### Introduction

A robust administrator evaluation system is a powerful means to develop a shared understanding of leader effectiveness. To achieve Manchester's vision of implementing a collaborative and reflective administrator evaluation process, the goals of this evaluation system are:

- Ensuring the learning and growth for all students;
- Ensuring the learning and growth for all professionals;
- Ensuring evaluation cycles tied to professional development opportunities that encourage continuous learning through consistent, meaningful feedback from supervisors;
- Ensuring opportunities for peer to peer interaction, feedback and support.



#### **Overview of Administrator Evaluation Process**

#### **Evaluation Components**

The Manchester Public Schools administrator evaluation system defines administrator effectiveness in terms of four components, grouped into two major categories: Leadership Practice and Student Outcomes.

- **1. Leadership Practice:** An evaluation of the core leadership practices and skills that positively affect student learning. This category is comprised of two components:
  - A. Observation of Leadership Performance and Practice (40%) as defined in the Common Core of Leading (CCL): Connecticut School Leadership Standards.
  - B. Stakeholder Feedback (10%) on leadership practice through surveys.
- **2. Student Outcomes:** An evaluation of an administrator's contribution to student academic progress, at the school and classroom level. This category is comprised of two components:
  - A. Student Learning (45%) as determined by the school's success on whole school Student Learning Objectives (SLOs) as measured by two whole school IAGDs. One IAGD must use locally identified standardized assessments which may include NWEA MAP, NWEA MPG, DRA2, Science CMT, Science CAPT, and AP Exams. The other must measure non-tested subjects or grades. For high school administrators, the second IAGD must include the cohort and the extended graduation rate. Beginning in 2015-2016, the above measures will be weighted 22.5% and progress on the School Performance Index (SPI) will be weighted 22.5%.
  - B. Teacher Effectiveness (5%) as determined by an aggregation of teachers' success with respect to Student Learning Objectives (SLOs) as measured by each teacher's two IAGDs.

Scores from each of the four components will be combined to produce a summative performance rating in one of four performance levels:

- Exemplary: Substantially exceeding indicators of performance
- Proficient: Meeting indicators of performance
- Developing: Meeting some indicators of performance but not others
- Ineffective: Not meeting indicators of performance

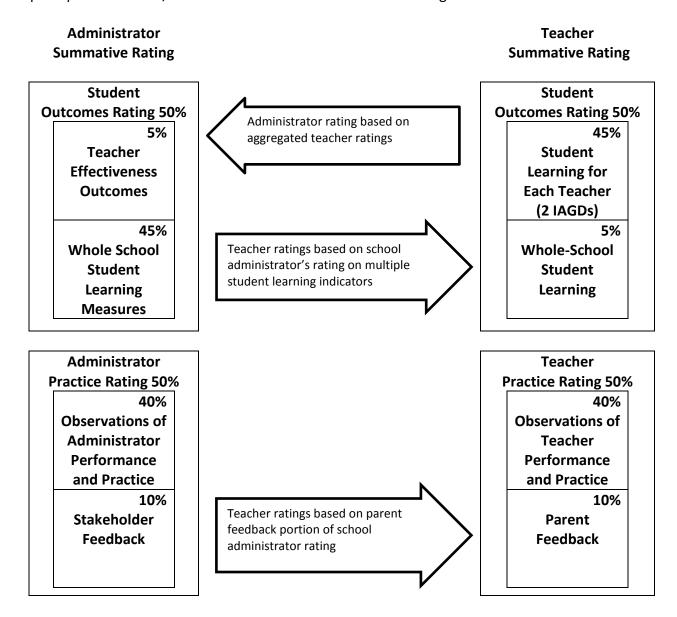
For the purpose of this document, the word "administrator" will constitute those individuals in positions requiring an administrative certification (092) including principals and assistant/associate principals. Individuals holding an (092) certification but whose primary role includes teaching students will be evaluated under the district's teacher evaluation system.



#### Common accountability and interactions between administrator and teacher evaluations

The structures of the administrator and teacher evaluation models reflect the shared responsibility between administrators and teachers. The graphic below illustrates the areas where administrator and teacher evaluations are based on common data. These interactions have the following impact on evaluation time-lines:

- Administrators must establish the schools' parent feedback objective before the teachers can create action steps to support the school's parent feedback objective.
- The principal's summative ratings must be determined for the whole school learning measures and on the school's parent feedback objective before the teachers' summative ratings are completed.
- All of the school's teachers must have received their summative Student Learning rating before the principal receive her/his summative teacher effectiveness rating.





#### **Process and Timeline**

The annual evaluation process includes the following steps and processes:

- Orientation and training program (prior to September 15)
- Establish whole school parent-feedback goal (by September 15)
- Goal setting and planning including selection of multiple measures of whole school learning (by November 15)
- Plan implementation and evidence collection
- Evaluation-based professional learning
- Midyear formative review (by February 28)
- Principals rating for whole school IAGDs and parent feedback goal (by Last Day of May)
- Self-assessment and submission of evidence documents (by June 1)
- End-of-year summative review (June 30)
- Dispute resolution process



During the school year, while the school improvement plan is being implemented, there are formal observations, informal visits, the collection of documents as evidence related to performance and practice, evaluation-based professional learning opportunities, and career development and professional growth for administrators. There are a minimum of two formal observations (four for all Assistant Principals and four for administrators new to the district, school, the profession, or who have received ratings of developing or below standard) with written feedback using Form B Observation of Practice.

#### Orientation and training program (prior to September 15)

Prior to the establishment of administrator evaluation goals, Manchester shall offer annual orientation to the administrator evaluation and support program to administrators whose performance is being evaluated and shall train administrators who are conducting performance evaluations. Administrators will be provided a copy of this document to include the rubric used for assessing administrator practice, the instruments to be used to gather feedback from staff, families, and/or students and their alignment to the rubric, and the process and calculation by which all evaluation elements will be integrated into an overall rating.

#### Establish whole school parent-feedback goal (by September 15).

Principals establish one whole school parent-feedback goal and share it with the school faculty.



#### Goal setting and planning (by November 15)

Essential to the goal setting process is the establishment of school improvement plans based on the district improvement plan. In order to prepare a school improvement plan, administrators should be provided with the following resources for their review:

- The district improvement plan
- The superintendent's student learning priorities for the year
- Prior student learning data
- Prior stakeholder survey data
- Any prior data on teacher effectiveness

The principal will advise all teachers of the school's Whole School Learning Measure objectives after they have been established in the principal's evaluation goals conference.

The administrator and the evaluator meet to discuss and agree on the evaluation goals. In the absence of agreement, the evaluator makes the final determination about performance targets. As part of the school improvement plan and/or goal setting process, administrators identify one stakeholder feedback goal and multiple measures of Whole-School Student Learning. Additional information about the Whole School SLOs and IAGDs may be found in the section on Student Learning Measures later in this document. In addition, the population of teachers is identified that will form the basis of the administrator's teacher effectiveness rating. If the school improvement plan establishes student learning outcomes with specific and measurable learning targets, it is not necessary to create separate SLOs and IAGDs for the administrator evaluation process.

#### Plan implementation and evidence collection.

As the administrator implements the plan, he/she and the evaluator both collect evidence about the administrator's practice. For the evaluator, this must include at least two formal school site visits. Informal school site visits are encouraged. Periodic, purposeful school visits offer critical opportunities for evaluators to observe, collect evidence, and offer opportunities for ongoing feedback and dialogue.

#### **Evaluation-based Professional Learning**

Manchester shall provide professional learning opportunities for administrators, pursuant to subsection (b) of Sec. 10-220a of the 2012 Supplement (C.G.S.), based on the individual or group of individuals' needs that are identified through the evaluation process. These learning opportunities shall be clearly linked to the specific outcomes of the evaluation process as it relates to student learning results, observation of professional practice or the results of stakeholder feedback include the provision of useful and timely feedback and improvement opportunities.



#### Mid-year formative review (by February 28)

Midway through the school year, preferably when interim student assessment data are available for review, there is to be formal check-in to review progress. In preparation for meeting:

- The administrator analyzes available student achievement data and considers progress toward outcome goals.
- The evaluator reviews observation and feedback forms to identify key themes for discussion.

The administrator and evaluator have explicit discussion of progress toward student learning targets, as well as any areas of performance related to standards of performance and practice. The meeting is also an opportunity to surface any changes in the context (e.g., a large influx of new students) that could influence accomplishment of outcome goals; goals may be changed at this point.

#### Ratings for whole school learning measures and parent feedback goals (by Last Day in May)

The summative rating of the principal must be determined by last day in May for the whole school learning measures and on the school's parent feedback goal. These ratings must be shared with the school's teachers to be incorporated into the teacher's summative ratings.

#### Self-assessment and submission of evidence documents (by June 15)

In the spring, the administrator takes an opportunity to assess his/her practice on all elements of the *Manchester Common Core of Leading*. For each element, the administrator determines whether he/she:

- Needs to grow and improve practice on this element;
- Has some strengths on this element but needs to continue to grow and improve;
- Is consistently effective on this element; or
- Can empower others to be effective on this element.

The administrator submits the self-assessment accompanied by the documents they have assembled related to their performance and practice in support of their summative evaluation across all performance expectations of the Manchester Common Core of Leading.





#### End-of-year summative review (June 30)

The administrator and evaluator meet in the late spring to discuss the administrator's self-assessment and all evidence collected over the course of the year. While a formal rating follows this meeting, it is recommended that evaluators use the meeting as an opportunity to convey strengths, growth areas and their probable rating. After the meeting, the evaluator assigns a rating based on all available evidence. The rating on the whole school learning SLOs must occur in May so the rating is available for inclusion in teacher evaluations. Administrator summative ratings must be completed by **June 30**.

If state test data may have a significant impact on a final rating, the final rating may be revised by **September 15th** of the following school year.

#### **Dispute resolution process**

If at any time in the evaluation process, the evaluator and administrator cannot agree on objectives, measures, performance targets, the evaluation period, feedback, or the professional development plan, the superintendent will make the final decision.



#### **Administrator Evaluation Components**

**1. Leadership Practice:** An evaluation of the core leadership practices and skills that positively affect student learning. This category is comprised of two components:

#### A. Leadership Performance and Practice (40%)

Forty percent (40%) of an administrator's evaluation shall be based on ratings of administrator performance and practice based on observation and evidence collection related to leadership practice and performance as articulated in *the Manchester Common Core of Leading*. Each administrator's performance and practice rating shall be based on the following observations and evidence:

- Two Planned Formal School-Site Observations of practice (four for all Assistant Principals and four for administrators new to the district, school, the profession, or who have received ratings of developing or below standard) (with written feedback using Form B Observation of Practice)
- Informal observations which may include brief observations of leadership practice (e.g. staff meetings, professional development, parent or student interactions); school-based instructional rounds; classroom walkthroughs; Board of Education meetings; Community Outreach; PPT meetings; school wide functions (with written feedback using Form B: Observation of Practice)
- All administrators will collect and share with the evaluator documents related to their performance and practice in support of their summative evaluation across all performance expectations of the Manchester Common Core of Leading. The administrators will be able to indicate the performance expectations, elements and indicators supported by each document. These documents may include:
  - School Improvement Plan
  - Faculty Meeting Agendas
  - Evidence of teacher professional development
  - Evidence of the administrator's own professional growth plan
  - Evidence of professional relationships
  - Administrator's reflections
  - School-Based Walkthrough documents including Problem of Practice
  - Timely and effective teacher evaluation documents
  - Self-evaluation
  - Survey results
  - Student achievement



The Manchester's Administrator Effectiveness and Performance Evaluation Committee created the Manchester Common Core of Leading based on a review of the Leader Evaluation Rubric in the 2013 SEED Handbook: Connecticut's System for Educator Evaluation and Development. Appendix A shows the full rubric that will be used for all ratings of administrator performance and practice. In rating administrators against the rubric, the evaluator must identify a performance rating with written evidence to support the rating for each leadership standard; further, the evaluator must identify the strengths and growth areas of the administrator. Evaluators will be provided with training focused on the language of the rubric and its use in practice.

For central office administrators, the use of the district rubric is not required. The evaluator may generate ratings from evidence collected directly from the Common Core of Leading: Connecticut School Leadership Standards.

Manchester Public Schools will use the following structure to weight the six (6) Performance Expectations of the Manchester Common Core of Leading. These weightings will be reviewed at the goal setting conference.

Performance Expectations	Weight Principals MRA Director Assistant Principals Bentley Director Director Medical Careers	Weight Dir. Teaching /Learning Dir. Perf, Eval, &Talent Dev./Family and Community Partnership, Adult Ed. Coordinator Technology Supervisor Dir. School Counseling Special Ed. Supervisors Athletic Director Coord. Voc. Services
Vision, Mission, and Goals	20%	10%
Teaching and Learning	45%	50%
Organizational Systems and Safety	10%	5%
Families and Stakeholders	15%	25%
Ethics and Integrity	5%	5%
The Education System	5%	5%
Total		



#### B. Stakeholder Feedback (10%)

Ten percent (10%) of an administrator's summative rating shall be based on feedback from stakeholders on areas of administrator and/or school practice as described in the Connecticut Leadership Standards. Each administrator will identify one stakeholder feedback goal based on improvement over time. For school-based administrators, stakeholders solicited for feedback must include teachers and parents, but may include other stakeholders (other staff, community members, students, etc.). Central office administrators are rated based on feedback from the stakeholders whom the administrator directly serves. The population to provide stakeholder feedback for each administrator will be identified in writing during the fall goals conference.

Manchester Public Schools has elected to use data from School Climate surveys. Climate Surveys will be used by the district to assess and/or establish targets for improvement in leadership practice.

Surveys will be conducted at the district level and disaggregated at the school level. Parent surveys will be administered in a way that allows parents to feel comfortable providing feedback. Surveys will be confidential, and survey responses will not be tied to parents' names. Parent surveys will be administered every spring and trends will be analyzed from year-to-year. The district will ensure the survey is valid (that is, it measures what it is intended to measure) and reliable (that is, the use of the instrument is consistent among those using it and is consistent over time).

For any student response that may be collected:

- All student surveys must be administered during the school day;
- Any primary level student survey should be read to students to ensure understanding, and
- Student will be given 15 minutes to complete the survey.

Assessment of performance in Stakeholder Feedback will use the following rubric based on review of parent and teacher survey data as it relates to the goal established during the Goal Setting Conference.

Exceeded Goal	Met Goal	Partial Improvement	No Improvement
Exemplary	Proficient	Developing	Ineffective
Practice (4)	Practice (3)	Practice (2)	Practice (1)

**Example:** Target is to increase the rating on Parent Communication survey questions from 45% to 55% rating at effective. A 50% rating at effective (a 5% change) would constitute a *Developing* rating. If 55% rated the administrator as effective on Parent Communication survey questions, the goal would have been met and the rating would be proficient.



The following rubric will be used to assign a rating to the school's teachers on the school-level parent feedback goal.

Rating for the School's 1	Teachers		
Highly Effective (4.00) Exceeded the objective	Effective (3.00) Met the objective	Developing (2.00) Partially met the objective	Ineffective (1.00) Did not meet the objective

**2. Student Outcomes:** An evaluation of an administrator's contribution to student academic progress, at the school and classroom level. This category is comprised of two components:

#### A: Student Learning (45%)

Forty-five percent (45%) of an administrator's summative rating shall be based on multiple measures of student learning.

<u>State measures of student learning (22.5%):</u> The state will compute a School Performance Index (SPI) for each school using an average of student performance in all tested grades and subjects. The goal for all Connecticut schools is to achieve an SPI rating of 88, which indicates that on average all students are at the 'target' level. Each school will have two SPI goals:

- 1. School Performance Index (SPI) progress changes from baseline in student achievement on Connecticut's standardized assessments.
- 2. SPI progress for student subgroups changes from baseline in student achievement for subgroups on Connecticut's standardized assessments.

<u>Locally-determined assessments of student learning (22.5%):</u> The administrator's evaluation is based on locally determined measures of student learning including:

- 1. One assessment of student learning that also assessed by state administered assessments. Examples of such assessments may include NWEA MAP, NWEA MPG, DRA2, Science CMT, Science CAPT, and AP Exams.
- 2. One assessment that measures student outcomes for subjects and/or grades not measured by state-administered assessments.

Locally determined measures are selected using the following criteria:

- Alignment with performance targets identified in the District and/or School Improvement Plan.
- Relevant to the student population served by the administrator's school or district.
- Alignment with applicable Common Core State Standards and Connecticut learning standards.



- High school administrators must include the cohort and the extended graduation rate.
   Predictive indicators of graduation rates may include but are not limited to 9th and/or 10th grade credit accumulation and/or the percentage of students that pass 9th and/or 10th grade core subjects.
- Administrators serving in district roles, districts shall rate performance based on results in the group of schools, group of students, or subject area most relevant to the administrator's job responsibilities, or on district-wide student learning results.
- When setting targets or objectives, the superintendent or designee must include a review of relevant student characteristics (e.g., mobility, attendance, demographic and learning characteristics). The evaluator and administrator must also discuss the professional resources appropriate to supporting the administrator in meeting the performance targets.
- The State Department of Education has established a school classification system to support schools in the analysis and design of performance targets. Schools should determine their classification and refer to resources provided by CSDE as they develop their Indicators of Academic Growth and Development. The classifications are Excelling, Progressing, Transitioning, and Turnaround. For administrators assigned to a school in "review" or "turnaround" status, indicators will align with the performance targets set in the school's mandated improvement plan.

If the school improvement plan establishes student learning outcomes with specific and measurable learning targets, it is not necessary to create separate SLOs and IAGDs for the administrator evaluation process.



Administrator Role	SLO 1	SLO 2		
Elementary or	Non-tested subjects or	If available, one of the SLOs must be based on		
Middle School	grades	locally identified standardized assessments.		
Principal		Otherwise, broad discretion		
Elementary or	Non-tested subjects or	If available, one of the SLOs must be based on		
Middle School	grades	locally identified standardized assessments.		
Assistant Principal		Otherwise, broad discretion: Indicators may		
		focus on student results from a subset of		
		teachers, grade levels or subjects, consistent		
		with the job responsibilities of the assistant		
		principal being evaluated.		
High School Principal	Graduation Rates	If available, one of the SLOs must be based on		
	(meets the non-tested	locally identified standardized assessments.		
	grades or subjects	Otherwise , broad discretion		
	requirement)			
High School	Graduation Rates	If available, one of the SLOs must be based on		
Assistant Principal	(meets the non-tested	locally identified standardized assessments.		
	grades or subjects	Otherwise, broad discretion: Indicators may		
	requirement)	focus on student results from a subset of		
		teachers, grade levels or subjects, consistent		
		with the job responsibilities of the assistant		
		principal being evaluated.		
District	If available, one of the SI	Os must be based on locally identified		
Administrator	standardized assessments. Otherwise, indicators may be based on			
	results in the group of schools, group of students or subject area most			
	relevant to the administi	rator's job responsibilities, or on district-wide		
	student learning results. (meets the non-tested grades or subjects			
	requirement)			

For each SLO, the administrator must identify the Indicator of Academic Growth and Development (IAGD) that will demonstrate whether the SLO was met. Each IAGD must clearly identify:

- 1. The population of students to be assessed.
- 2. The name of the assessment or measurement to provide evidence of student learning.
- 3. The score that defines the targeted performance level.
- 4. Proportion of students projected to achieve the targeted performance level.



#### **Example Student Learning Objectives and Indicators of Student Growth and Development.**

Grade Level	SLO / IAGD
2nd Grade	There will be a 15% increase in students meeting the math and reading grade
	level norm or NWEA growth target from Fall to Winter.
Middle School	78% of students will attain proficient or higher on the science inquiry strand of the
Science	CMT in May.
High School	9th grade students will accumulate sufficient credits to be in good standing as
	sophomores by June.
<b>Central Office</b>	The percentage of grade 3 students in all elementary schools reading at or above
Administrator	grade level will improve from 78% to 85%.

#### Each SLO will be scored using the following rubric:

Exemplary	Proficient	Developing	Ineffective
4	3	2	1
At least 90% of	At least 70% of	At least 60% of	Less than 60% of
projected proportion	projected proportion	projected proportion	projected proportion
of students met the			
IAGD target.	IAGD target.	IAGD target.	IAGD target.



#### B. Teacher Effectiveness Outcomes (5%)

Five percent (5%) of an administrator's summative rating shall be based on teacher effectiveness outcomes as measured by the percentage of teachers who are rated highly effective or effective on the Student Learning Objectives (SLOs) outlined in their performance evaluations.

The teacher effectiveness rating of principals shall be based on the teachers that have a home base in their school. The teacher effectiveness rating for assistant principals, district administrators, and non-school based administrators shall be based on the teachers they are responsible for evaluating. If an administrator's job duties do not include teacher evaluation, then the teacher effectiveness rating for the school or district shall apply to the administrator. The group of teacher upon which the administrator's teacher effectiveness rating will be based shall be identified on the administrators goals form.

An administrator's assessment of teacher effectiveness is based on the following rubric:

Exemplary (4)	Proficient (3)	Developing (2)	Ineffective (1)
81-100% of teacher IAGD ratings are	61-80% of teacher IAGD ratings are	41-60% of teacher IAGD ratings are	0-40% of teacher IAGD ratings are
highly effective(4) or effective (3)	highly effective(4) or effective (3)	highly effective(4) or effective (3)	highly effective(4) or effective (3)

#### **Career Development and Professional Growth**

Professional learning opportunities for Manchester's administrators will be linked to their school improvement plan, which will highlight the school's work within the areas of academics, culture and climate, and talent development. Various quantitative and qualitative measures will be used to garner evidence of successes and challenges and ultimately pinpointing rich professional learning opportunities.

Through their Professional Growth Planning, administrators can adapt their own professional development after receiving feedback and guidance from their direct supervisor.

Professional Growth Options include, but are not limited to the following:

A. **Peer Coaching** – The peer coaching option includes the participation of two or more administrators to practice peer support through a collegial approach to the observation and review of learning situations in the



classroom. This option requires participation in a training component designed to assist in observation, feedback, and communications techniques.

- B. **Reflection and Continuous Learning** This option provides the administrator the opportunity to engage in self-evaluation of the effects of leadership practice on teacher and student performance. Through collaboration with the designated evaluator and possibly other colleagues, The administrator will analyze school and/or district professional development needs, school and/or district student performance outcomes, and propose supports structures to improve practice and performance.
- C. **Independent Project** This option allows for the administrator to enrich his/her knowledge of leadership practices or related areas through an examination of professional literature, participation in professional organizations, participation in action research, attendance at seminars, workshops or related professional activities.
- D. **Portfolio** This option allows administrators the opportunity to develop a portfolio that focuses on a portion of one of the following. Training and technical assistance are recommended:
  - Manchester Public Schools Teaching and Learning Framework
  - Connecticut's Common Core Leading
  - Common Core State Standards
  - Standards for School Leaders (as applies to administrators)
- E. **Leadership and Collaboration** This option allows for the teacher to participate in leadership activities designed to create and promote a positive, collaborative school culture. Leadership experiences can be school or community-based and involve strategies that can impact student learning. Teachers are encouraged to use this option to work collaboratively with district/school/community leaders in unique ways.
- H. **Other** Administrators are encouraged to creatively explore and design options which improve effectiveness, encourage professional growth and positively impact student learning. Creative options are developed in collaboration with the evaluator and other district colleagues.



#### **Aggregate and Summative Scoring**

#### **Overview of summative scoring process**

The process for determining summative evaluation ratings has three steps:

- **Step 1:** Determine the **Summative Leadership Practice Rating** based on the Summative Performance and Practice rating (40%) and Stakeholder Feedback rating (10%)
- **Step 2:** Determine the **Summative Student Outcomes Rating** based on the IAGD #1 rating (22.5%), IAGD #2 rating (22.5%), and Teacher Effectiveness rating (10%).
- **Step 3:** Determine the **Overall Summative Rating** using the **Summative Rating Matrix** found on the next page

#### **Step 1: Summative Leadership Practice Rating**

Summative Performance and Practice rating (40%)

The evaluator completes the Summative Performance and Practice Rating on the first two pages of Form F. These ratings consider the formal and informal observations of performance and practice and the documentation submitted as evidence toward the achievement of goals. These rating are weighted according to the values given on 13.

#### Stakeholder Feedback Rating (10%)

The Stakeholder Feedback rating is determined in May on Form D Whole school Goals Rating using the rubric below. This rating is entered onto the third page of Form F.

Exceeded Goal	Met Goal	Partial Improvement	No Improvement
Exemplary	Proficient	Developing	Ineffective
Practice (4)	Practice (3)	Practice (2)	Practice (1)

#### Summative Leadership Practice Rating (50%)

The weighted scores of the two components are added to produce a combined score for Summative Leadership Practice. The rating is assigned using the rubric below.

Final Rating	Exemplary	Proficient	Developing	Below Standard
Summative Score	3.51 – 4.0	2.5 – 3.5	1.5 – 2.49	1- 1.49



#### **Step 2: Summative Student Outcomes Rating**

#### IAGD #1 Rating (22.5%) and IAGD #2 Rating (22.5%)

The IAGD ratings are each determined in May on Form D Whole school Goals Rating using the rubric below. These ratings are entered onto the forth page of Form F.

Exemplary 4	Proficient 3	Developing 2	Ineffective 1
At least 90% of projected	At least 70% of projected	At least 60% of projected	Less than 60% of project-
number of students met	number of students met	number of students met	ed number of students
the IAGD target.	the IAGD target.	the IAGD target.	met the IAGD target.

#### Teacher Effectiveness Rating (5%)

The teacher effectiveness rating is determined on Form F by computing the average of both IAGD ratings for all the teachers in the group of teachers identified on Form A: Administrator Goals. The rating is determined using the rubric below.

Exemplary (4)	Proficient (3)	Developing (2)	Ineffective (1)
81-100% of teacher IAGD ratings are highly effective(4) or effective (3)	61-80% of teacher IAGD ratings are highly effective(4) or effective (3)	41-60% of teacher IAGD ratings are highly effective(4) or effective (3)	0-40% of teacher IAGD ratings are highly effective(4) or effective (3)

#### Summative Student Outcomes Rating (50%)

The weighted scores of the three components are added to produce a combined score for Summative Student Outcomes. The rating is assigned using the rubric below.

Summative Score	3.51 – 4.0	2.5 – 3.5	1.5 – 2.49	1- 1.49
Final Rating	Exemplary	Proficient	Developing	Below Standard

#### **Step 3: Overall Summative Rating**

The Overall Summative Rating combines the Summative Leadership Practice Rating and Summative Student Outcomes Rating using the following matrix. If the two categories are highly discrepant (e.g., a rating of 4 for practice and a rating of 1 for outcomes), then the supervisor should examine the data and gather additional information in order to make a final rating.



		Overall Leadership Practice Rating			
	Summative Rating Matrix	Exemplary	Proficient	Developing	Ineffective
Overall Student Outcomes Rating	Exemplary	Rate Exemplary	Rate Exemplary	Rate Proficient	Gather further information
	Proficient	Rate Exemplary	Rate Proficient	Rate Proficient	Rate Developing
	Developing	Rate Proficient	Rate Proficient	Rate Developing	Rate Developing
	Ineffective	Gather further information	Rate Developing	Rate Developing	Rate Ineffective

#### **Definition of Effectiveness and Ineffectiveness**

Novice administrators shall generally be deemed effective if they receive at least two sequential proficient ratings, one of which must be earned in the fourth year of a novice administrator's career. A *below standard* rating shall only be permitted in the first year of a novice administrator's career, assuming a pattern of growth of developing in year two and two sequential proficient ratings in years three and four.

An experienced administrator shall generally be deemed ineffective if they receive at least two sequential developing ratings or one below standard rating at any time.



#### **Individual Administrator Improvement and Remediation Plans**

Manchester Public Schools will create plans of individual improvement and/or remediation for principals whose performance level is *developing or ineffective*. These plans will be collaboratively developed with the administrator and his or her exclusive bargaining representative (see Form D). The plan must:

- Identify resources, support and other strategies to be provided to the administrator to address documented deficiencies;
- Indicate a timeline for implementing such resources, support or other strategies in the course of the same year that the plan is issued; and
- Include indicators of success, including a summative rating of proficient or better at the conclusion of the improvement or remediation plan.

An administrator shall generally be deemed *ineffective* if said educator receives at least two sequential *developing* ratings or one *Ineffective* rating at any time.

#### **Administrator Support Plan Procedures**

- 1. If the summative performance of an administrator is rated proficient, the evaluator will provide the administrator with written notification that a conference is required. The evaluator will set a date and time for this conference, which should take place within three weeks after the Ineffective rating is determined (possible June meeting for articulation of planning for following school year this must align to district calendar and personnel schedules i.e. 10 month versus 12 month administrative staff).
- 2. The evaluator and a representative from the district's Department of Human Resources will conduct the conference with the administrator. At this meeting, the evaluator will state the concern(s) regarding the administrator's performance and the administrator will be given the opportunity to verbally respond to the concern(s).
- 3. If, after this meeting, the evaluator determines that an Administrator Support Plan is needed, he/she will notify the administrator in writing of the specific reasons for placing the administrator on an Administrator Support Plan. This notification may occur at any time within the next thirty (30) working days. A copy of the notification will be sent to Human Resources and the Administrator Association.
- 4. Once the administrator receives this notification, he/she will have ten (10) working days to respond in writing to the Evaluator. However, a response is not required.
- 5. At any time after notification of being placed on an Administrator Support Plan, the administrator has the option of requesting a two-person support team. This team will consist of an administrator selected by the evaluatee and an administrator selected by the evaluator. The nature of this team is purely supportive (not punitive). The team will assist, and not evaluate, the administrator in mutually agreed-upon ways.





- 6. Following the conclusion of the ten-(10) day response period, the evaluator will schedule a meeting within the next ten (10) working days to determine the plan of action for the Administrator Support Program. This meeting will include both the administrator and a representative from Human Resources.
- 7. This Administrator Support Plan will include a restatement of the area(s) of concern, what type/extent of improvement is needed, steps to be taken to achieve that improvement, and an estimate of the time (days/weeks) when the improvement should be observable.
- 8. The Administrator Support Plan will be implemented by the evaluator working in conjunction with the administrator. Both parties are responsible for taking appropriate and timely measures in an effort to effect an improvement in the administrator's professional practice.
- 9. If an improvement is not evident after stated estimation of time (see Step 7) additional action may be taken to either intensify support or begin action in support of dismissal.

#### **Training for Evaluators of Administrators**

- The district began training all administrators during the 2013-2014 school year using videos of various grade level and content area teachers. Administrators viewed videos, scripted evidence, and took part in small and large group discussions regarding the use of our rubric and evidence to support scores. During the 2014 2015 school year, all MPS administrators engaged in a Learning Walk Series at all schools across the district aimed at calibrating scoring practices and providing meaningful feedback.
- For the 2015-2016 school year the district will continue this training plan for administrators that focuses on gathering quality evidence and building a culture of reflective coaching for all. This culture will be established by having teams of administrators visiting schools on a regular basis. Developing a habit of visiting classrooms regularly and debriefing after each visit will allow administrators to place evidence that has been observed and gathered into context. Each team will utilize our rubric and begin looking at various domains of the rubric, such as highly-effective instruction, to pinpoint feedback and look for trends that will inform professional learning opportunities at the teacher, grade and school level.





#### **Evaluation Reporting, Audit, and Validation**

- The superintendent shall report the status of administrator evaluations to the board of education on or before July first of each year.
- Not later than June thirtieth of each year, the superintendent shall report to the Commissioner of
  Education the status of the implementation of administrator evaluations, including the frequency of
  evaluations, aggregate evaluation ratings, the number of administrators who have not been evaluated
  and other requirements as determined by the Department of Education.
- At the request of the district or an employee, the State Department of Education or a third-party entity approved by the SDE will audit the evaluation components that are combined to determine an individual's summative rating in the event that such components are significantly dissimilar (i.e. include both exemplary and below standard ratings) to determine a final summative rating.
- The State Department of Education or a third-party designated by the SDE will audit evaluations ratings
  of exemplary and below standard to validate such exemplary or below standard ratings by selecting ten
  districts at random annually and reviewing evaluation evidence files for a minimum of two educators
  rated exemplary and two educators rated below standard in those districts selected at random, including
  at least one administrator rated exemplary and at least one administrator rated below standard per
  district selected.



### **Appendix**

#### **Appendix A - Manchester Review of Common Core of Leading**

Expectations, Elements, and Indicators

Vision Mission and Goal

Teaching and Learning

Organizational Systems and Safety

Families and Stakeholders

**Ethics and Integrity** 

The Education System

**Appendix B - Forms** 



#### **Appendix A - Manchester Common Core of Leading**

The Manchester's Administrator Effectiveness and Performance Evaluation Committee created the Manchester Common Core of Leading based on a review of the Leader Evaluation Rubric in the 2013 SEED Handbook: Connecticut's System for Educator Evaluation and Development. This rubric will be used for all ratings of administrator performance and practice.

#### Performance Expectation 1: Vision, Mission and Goals

## Element 1A: High Expectations for All and Shared Commitments to Implement and Sustain the Vision, Mission and Goal

- 1A1. Uses information and analysis to shape support vision, mission and goals
- 1A2. Aligns vision, mission, and goals to policies
- 1A3. Diverse perspectives, collaboration and effective learning
- 1A4 .Promotes shared understandings of vision, mission, and goals to guide decisions & evaluation of outcomes

#### Element 1B: Continuous Improvement toward the Vision, Mission and Goals

- 1B1. Analyzes data to identify needs and gaps between outcomes and goals
- 1B2. Uses data and collaborates to design, assess and change programs
- 1B3. Identifies and addresses barriers to achieving goals
- 1B4. Seeks and aligns resources

#### Performance Expectation 2: Teaching and Learning

#### **Element 2A: Strong Professional Culture**

- 2A1. Works to create a professional culture to close the achievement gap.
- 2A2. Supports and evaluates professional development
- 2A3. Fosters inquiry and collaboration for improvement
- 2A4. Supports teacher reflection and leadership
- 2A5. Provides feedback to improve instruction

#### **Element 2B: Curriculum and Instruction**

- 2B1. Aligns curriculum, instruction and assessment to standards built into the curriculum
- 2B2. Improves instruction for the diverse needs of all students
- 2B3. Provides resources and opportunities for extended learning for students beyond the classroom
- 2B4. Supports the success of faculty and students as global citizens
- 2B5. Promotes the use of technology to enhance and support student learning

#### **Element 2C: Assessment and Accountability**

- 2C1. Uses multiple sources of information to improve instruction
- 2C2. Staff evaluation
- 2C3. Communicates progress





#### Performance Expectation 3: Organizational Systems and Safety

#### Element 3A: Welfare and Safety of Students, Faculty and Staff

- 3A1. Safety and security plan
- 3A2. Positive school climate for learning
- 3A3. Community behavior standards for learning

#### **Element 3B: Operational Systems**

- 3B1. Evaluate and improve school operational systems and procedures
- 3B2. Safe physical plant
- 3B3.Data systems to inform practice
- 3B4. Equipment and technology for learning

#### **Element 3C: Fiscal and Human Resources**

- 3C1. Aligns resources to goals
- 3C2. Recruits and retains staff

#### **Performance Expectation 4: Families and Stakeholders**

#### **Element 4A: Collaboration with Families and Community Members**

- 4A1. Accesses and coordinates family and community resources
- 4A2. Engages families in decisions
- 4A3. Communicates effectively with families and community

#### **Element 4B: Community Interests and Needs**

- 4B1. Understands and accommodates diverse student and community needs
- 4B2. Capitalizes on diversity
- 4B3. Collaborates with community programs

#### **Element 4C: Community Resources:**

- 4C1. Collaborates with community agencies, businesses, and other organizations
- 4C2. Develops relationships with community agencies, businesses, and other organizations

#### **Performance Expectation 5: Ethics and Integrity**

#### Element 5A: Ethical and Legal Standards of the Profession

- 5A1. Professional responsibility
- 5A2. Ethics and integrity
- 5A3. Equity and social justice
- 5A4. Rights and confidentiality

#### **Element 5B: Personal Values and Beliefs**

- 5B1. Respects the dignity and worth of each individual
- 5B2. Models respect for diversity and equitable practices
- 5B3. Advocates for mission, vision and goals
- 5B4. Ensures a positive learning environment





#### **Element 5C: High Standards for Self and Others**

- 5C1. Lifelong learning
- 5C2. Support of professional learning
- 5C3. Allocates resources equitably
- 5C4. Promotes appropriate use of technology

#### Performance Expectation 6: The Education System

#### **Element 6A: Professional Influence**

- 6A1. Promotes discussion within the school community to improve public understanding about current educational laws, policies and regulations
- 6A2. Builds relationships with stakeholders and policymakers
- 6A3. Advocates for equity, access and adequacy of student resources in the community

#### **Element 6B: The Educational Policy Environment**

- 6B1. Accurately communicate educational performance
- 6B2. Uphold laws and influences educational policies and regulations

#### **Element 6C: Policy Engagement**

- 6C1. Advocates for public policies to support the present and future educational needs of students
- 6C2. Promotes public policies to ensure appropriate, adequate and equitable human and fiscal resources
- 6C3. Collaborates with leaders to inform planning, policies and programs



#### **LEADER EVALUATION RUBRIC**

#### **Performance Expectation 1: Vision, Mission and Goals**

Education leader ensure the success and achievement of all students by guiding the development and implementation of a shared vision of learning, a strong organizational mission and high expectations for student performance.

Element 1A: High Expectations for All and Shared Commitments to Implement and Sustain the Vision, Mission and Goal Leaders ensure that the creation of the vision, mission and goals establishes high expectations for all students and staff. Leaders ensure that the process of implementing and sustaining the vision, mission and goals is inclusive, building common understandings and commitments among all stakeholders.

#### The Leader...

Indicator	Exemplary	Proficient	Developing	Ineffective
1A1. Uses information	Uses a wide-range of data	Uses varied relevant sources	Uses some district data to set	Relies on their own knowledge
and analysis to shape	including local, state, national	of information district data	goals for students	and assumptions to support
vision, mission and goals	data to inform the	and analyzes data about	Supports a vision and mission	school-wide vision, mission
	development of and to	current practices and	based on basic data and	and goals.
	, , ,	outcomes to shape a vision,	analysis.	
	toward achieving the vision,	mission and goals.		
	mission and goals.			
1A2. Aligns vision,	Builds the capacity of all staff	Aligns the vision, mission and	Establishes school vision,	Does not align the school's
mission, and goals to	to ensure the vision, mission	goals of the school to district,	mission and goals that are	vision, mission and goals to
policies	and goals are aligned to	state and federal policies.	partially aligned to district and	district, state or federal
	district, state and federal		state priorities.	policies.
	policies.			



Indicator	Exemplary	Proficient	Developing	Ineffective
1A3. Diverse	Actively advocates for high	Incorporates diverse	Offers staff and other	Provides limited opportunities
perspectives,	expectations with all	perspectives and collaborates	stakeholders some	for stakeholder involvement in
collaboration and	stakeholders and builds staff	with all stakeholders to	opportunities to participate in	developing and implementing,
effective learning	capacity to implement a	develop a shared vision,	the development of the vision,	the school's vision, mission
	shared vision for high student	mission and goals so that all	mission and goals.	and goals.
	achievement.	students have equitable and	Develops a vision, mission and	Creates a vision, mission and
		effective learning	goals that set high	goals that set low
		opportunities.	expectations for most	expectations for students.
			students.	
1A4 . Promotes shared	Engages and empower staff	Develops shared	Develops understanding of the	Tells selected staff and
understandings of	and other stakeholders to take	understandings, commitments	vision, mission and goals with	stakeholders about decision
vision, mission, and	responsibility for selecting and	and responsibilities with the	staff and stakeholders.	making processes related to
goals to guide decisions	implementing effective	school community and other	Provides increased	implementing and sustaining
& evaluation of	improvement strategies and	stakeholders for the vision,	involvement for staff and	the vision, mission and goals.
outcomes	sustaining progress toward		other stakeholders in selecting	
	the vision, mission and goals.	decisions and evaluate actions	and implementing effective	
		and outcomes.	improvement strategies and	
			sustaining the vision, mission	
			and goals.	



#### Element 1B: Continuous Improvement toward the Vision, Mission and Goals

Leaders ensure the success and achievement of all students by consistently monitoring and refining the implementation of the vision, mission and goals.

#### The Leader...

Indicator	Exemplary	Proficient	Developing	Ineffective
1B1. Analyzes data to identify needs and gaps between outcomes and goals	stakeholders to identify individual student needs and gaps to goals. Works with faculty to collectively identify	sources of information to identify strengths and needs of students, gaps between current	between current outcomes and goals for some areas of school improvement.	Is unaware of the need to analyze data and information to assess progress toward student achievement goals and the vision and mission.
1B2. Uses data and collaborates to design, assess and change programs	comprehensive systems and processes to monitor progress and drive planning and prioritizing using data, research and best practices.  Engages all stakeholders in building and leading a school-wide continuous improvement cycle through the School	practice to shape programs and activities and regularly assesses their effects.  Analyzes data and collaborates with stakeholders in planning and carrying out changes in programs and activities through	prioritizing and managing change and inquires about the use of research and best practices to design programs to	shape programs and
1B3. Identifies and addresses barriers to achieving goals	Focuses conversations, initiatives and plans to address barriers to improving student achievement and is unwavering in urging staff to maintain and improve their focus on student outcomes.  Uses challenges or barriers as opportunities to learn or develop staff.	Identifies and addresses barriers to achieving the vision, mission and goals.	school's vision, mission	Does not proactively identify barriers to achieving the vision, mission and goals, or does not address identified barriers.



Indicator	Exemplary	Proficient	Developing	Ineffective
1B4. Seeks and aligns	Prioritizes the allocation of resources to	Seeks and aligns resources to	Aligns resources to some	Is unaware of the need to
resources	be consistent with the school's vision,	achieve the vision, mission and	initiatives related to the	seek or align resources
	mission and goals.	goals as articulated in the	school's vision, mission	necessary to sustain the
		School Improvement Plan	and goals.	school's vision, mission and
				goals.



# **Performance Expectation 2: Teaching and Learning**

Education leaders ensure the success and achievement of all students by monitoring and continuously improving teaching and learning.

# **Element 2A: Strong Professional Culture**

Leaders develop a strong professional culture which leads to quality instruction focused on student learning and the strengthening of professional competencies.

Indicator	Exemplary	Proficient	Developing	Ineffective
2A1. Works to create	Regularly shares ongoing data on	Develops shared	Uses student outcome data	Is unaware what is required to
a professional culture	achievement gap and works with	understanding and	formulate an understanding	close the achievement gap.
to close the	faculty to identify and implement	commitment to close	of the achievement gap.	Is working toward improvement
achievement gap		achievement gaps so that		for only some students.
	Establishes a culture in which	all students achieve at their	commitment to improvement	
	faculty members create classroom	highest levels.	for all students.	
	and student goals aligned with			
	ensuring all students achieve at			
	high levels.			
2A2. Supports and	Works with staff to provide job-	Provides supports and	Provides professional	Provides professional
evaluates professional	embedded professional	evaluates the effectiveness	development that addresses	development that is misaligned
development	development and follow-up	of professional	some but not all faculty and	with faculty and student needs.
	supports aligned to specific learning	development to broaden	student needs for	
	needs of staff and students.	faculty teaching skills to	improvement.	
	Collaborates with staff to monitor	meet the needs of all		
	and evaluate the effectiveness of	students.		
	professional development based on			
	student outcomes and the school			
	and district improvement plans.			



Indicator	Exemplary	Proficient	Developing	Ineffective
2A3. Fosters inquiry and collaboration for improvement	Develops processes for continuous inquiry with all staff that inspires others to seek opportunities for personal and professional growth. Builds a culture of candor, openness to new ideas and collaboration to improve instruction	Promotes staff opportunities for personal and professional growth through continuous inquiry. Cultivates respect for diverse ideas and inspires	Models opportunities for self growth. Encourages staff collaboration and growth to improve teaching and	Establishes most strategies and directions without staff collaboration and is rarely open to new ideas and strategies. Is seldom involved in faculty conversations to resolve student learning challenges.
		others to collaborate to improve teaching and learning.		
reflection and leadership	teacher collaboration and builds the capacity of teachers to lead meetings focused on improving instruction.	Provides support, time and resources to engage faculty in reflective practice that leads to evaluating and improving instruction and in pursuing leadership opportunities.	provides some opportunities for teachers to reflect on classroom practices and their leadership interests.	Provides insufficient time and resources for teachers to work together on instructional improvement.  Provides few roles for teacher leadership and rarely encourages teachers to seek leadership opportunities.
feedback to improve instruction	instructional practice and provide feedback to each other.	Provides timely, accurate, specific and ongoing feedback and monitoring using data, assessments and evaluation methods that improve teaching and learning.	based on data, assessments, or evaluations.  Monitors some teachers' practice for improvements based on feedback.	Ineffectively uses data, assessments, or evaluation methods to support feedback. Does not consistently provide specific and constructive feedback or effectively monitor for changes in practice.



# **Element 2B: Curriculum and Instruction**

Leaders understand and expect faculty to plan, implement and evaluate standards-based curriculum and challenging instruction aligned with Connecticut and national standards.

Indicator	Exemplary	Proficient	Developing	Ineffective
2B1. Aligns curriculum, instruction and assessment to standards built	Builds the capacity of all staff to collaboratively develop, implement and evaluate curriculum and instruction that meets or exceeds state and national standards.  Monitors and evaluates the alignment of all instructional processes.	Promotes a shared understanding of curriculum, the alignment of curriculum, assessment, and instruction. Ensures the development,	Possesses an understanding of state and national standards. Promotes instruction and assessment methods that are loosely aligned to	Is unaware of how to
students	Builds the capacity of staff to collaboratively identify differentiated learning needs for student groups. Works with staff to continuously adjust instructional practices and strategies to meet the needs of every student.	assessment methods.  Advocates evidence-based strategies and instructional practices to improve learning for the diverse needs of all	instructional practices that address the learning needs of some but not all student populations.	meet the diverse
2B3. Provides resources and opportunities for extended learning for students beyond the classroom	Builds strong faculty commitment to extending learning beyond the classroom. Collaborates with faculty to attain necessary resources and provide students with ongoing support for extended learning beyond the classroom.	instructional resources and support to extend their learning beyond the	support and resources for	Identifies only limited resources and supports for extending learning beyond the classroom.



Indicator	Exemplary	Proficient	Developing	Ineffective
2B4. Supports the	Establishes structures for staff to	Assists faculty and students to	Supports some staff and	Focuses only on
success of faculty	continuously discuss the skill,	continually develop the knowledge,	students in developing	established academic
and students as	knowledge and dispositions	skills and dispositions to live and	their understanding of the	standards as goals for
global citizens	necessary for success as global	succeed as global citizens.	knowledge, skills and	student and staff skills.
	citizens.		dispositions needed for	Provides limited support
	Faculty and students have multiple		success as global citizens.	or development for staff
	opportunities to develop global			or students associated
	knowledge, skills and dispositions.			with the dispositions for
				a global citizen.
2B5. Promotes the	Promotes the use of technological	Provides guidance for teachers to	Acknowledges the	Recognizes that
use of technology	and digital resources, encouraging	access information through a variety of	importance of information	technology can be used
to enhance and	staff to embed resources into daily	media formats in order to engage	through a variety of media	as a teacher tool to
support student	instruction that engage students in	students in learning through the use of	formats.	create worksheets,
learning	problem-solving and critical thinking	technology.		record student grades,
	activities.			allow for visual
	Provides on- going support to staff to			presentation of content.
	help students analyze, interpret and			
	communicate information in order to			
	demonstrate and apply learning.			



# **Element 2C: Assessment and Accountability**

Leaders use assessments, data systems and accountability strategies to improve achievement, monitor and evaluate progress and close achievement gaps.

Indicator	Exemplary	Proficient	Developing	Ineffective
2C1. Uses multiple sources of information to improve instruction	Builds the capacity and accountability of staff to monitor multiple sources of information and a range of assessments for each student.  Empowers staff members to continuously use multiple sources of information to adjust instructional strategies and improve teaching and learning.	assessments and multiple sources of information to analyze student performance, advance instructional accountability and improve	on student progress and instruction.	Monitors limited sources of student information and staff evaluation data.  Does not connect information to school goals and/or instruction.
2C2. Staff evaluation	Provides additional evaluation activity, feedback, and support to promote the ongoing professional growth of the staff.  Develops and supports individual staff learning plans and school improvement goals based on evaluations.	1-	Completes evaluations for all staff according to stated requirements. Uses some evaluation results to inform professional development.	classroom observations for some staff.
2C3. Communicates progress	Builds the capacity of all staff to share ongoing progress updates with families and other staff members.  Consistently connects results to the vision, mission and goals of the school and frequently updates staff and families around progress and needs for improvement.	Interprets data and communicates progress toward the vision, mission and goals for faculty and all other stakeholders.	Provides updates on student progress to faculty and families.	Provides limited information about student progress to faculty and families.



# **Performance Expectation 3: Organizational Systems and Safety**

Education leaders ensure the success and achievement of all students by managing organizational systems and resources for a safe, high performing learning environment.

# Element 3A: Welfare and Safety of Students, Faculty and Staff

Leaders ensure a safe environment by addressing real and potential challenges to the physical and emotional safety and security of students, faculty and staff.

Indicator	Exemplary	Proficient	Developing	Ineffective
3A1. Safety and security plan	Continuously engages the school community in the development, implementation and evaluation of a comprehensive safety and security plan.	Develops, implements, and evaluates a comprehensive safety and security plan in collaboration with district, community and public safety responders.		Insufficiently plans for school safety and security.
	Actively engages the staff and community to review and strengthen a positive school climate that supports and sustains learning, social/emotional safety and success for every member of the school community.	fosters a positive school climate which promotes the	school community members to build an understanding of school climate. Plans to develop a school climate	Is unaware of the link between school climate and student learning. Acts alone in addressing school climate issues.
for learning	Builds ownership for all staff, community and students to develop and monitor community standards for accountable student behavior. Students, staff and parents all hold themselves and each other accountable for following the established standards of behavior.	Involves families and the community in developing, implementing and monitoring community standards for accountable behavior to ensure student learning.	community standards for accountable behavior. Monitors for implementation of established standards.	Uses own judgment to develop standard for behavior. Does not consistently implement or monitor norms for accountable behavior.



# **Element 3B: Operational Systems**

Leaders distribute responsibilities and supervise management structures and practices to improve teaching and learning.

Indicator	Exemplary	Proficient	Developing	Ineffective
3B1. Evaluate and improve school operational systems and procedures	Plans ahead for learning needs and proactively creates improved school operational systems to support new instructional strategies.	Uses problem-solving skills and knowledge of operational planning to continuously evaluate and revise the operational systems.	Reviews existing school operations and systems processes and plans for their improvement to operational systems.	Ineffectively monitors school operational processes systems. Makes minimal improvements to the operational system.
3B2. Safe physical plant	Develops systems to maintain and improve the physical plant and rapidly resolve any identified safety issues.	Ensures a safe physical plant according to local, state and federal guidelines and legal requirements for safety.	Maintains minimum safety requirements and has no plan to evaluate the physical plant to ensure that its legal requirements for safety.	Maintains a physical plant that does not meet guidelines and legal requirements for safety.
3B3.Data systems to inform practice	Routinely gathers regular input from faculty on new communications or data systems that could improve practice.	Facilitates the development of communication and data systems that assure the accurate and timely exchange of information to inform instructional practice and school operations.	Uses communication and data systems to provide support to instructional practice and the operations of the school.	Uses existing data systems that provide inadequate information to inform instructional practice and the operations of the school.
3B4.Equipment and technology for learning	Develops capacity among the school community to acquire, maintain and ensure security of equipment and technology and to use technology to improve the teaching and learning environment.		Maintains existing technology and identifies new technology that supports learning.	Uses existing equipment and technology that ineffectively supports the teaching and learning environment.



# **Element 3C: Fiscal and Human Resources**

Leaders establish an infrastructure for finance and personnel that operates in support of teaching and learning.

Indicator	Exemplary	Proficient	Developing	Ineffective
3C1. Aligns resources to	Works with community to	Develops and operates a	Develops and operates a	Operates a budget that does
goals	secure necessary funds to	budget within fiscal guidelines	budget within fiscal guidelines.	not align with district or state
	support school goals.	that aligns resources of school,	Aligns resources to school	guidelines.
	Aligns and reviews budgets on	district, state and federal	goals and to strengthening	Allocates resources that are
	a regular basis to meet	regulations.	professional practice.	not aligned to school goals.
	evolving needs for professional	Seeks, secures and aligns		
	practice and to improve	resources to achieve vision,		
	student learning.	mission and goals to		
		strengthen professional		
		practice and improve student		
		learning.		
3C2. Recruits and	Involves all stakeholders in	Implements practices to recruit	Reviews and improves	Uses hiring processes that
retains staff	processes to recruit, select and	support and retain highly	processes for recruiting and	involve few recruiting sources.
	support exemplary staff.	qualified staff.	selecting staff.	Provides limited support for
	Implements strategies and		Provides support to early	early career teachers and has
	practices that successfully		career teachers but has limited	few strategies to retain
	retain and develop effective		strategies to develop and	teachers.
	staff in the school and district.		retain effective teachers.	



# **Performance Expectation 4: Families and Stakeholders**

Education leaders ensure the success and achievement of all students by collaborating with families and other stakeholders to respond to diverse community interests and needs and to mobilize community resources.

# **Element 4A: Collaboration with Families and Community Members**

Leaders ensure the success of all students by collaborating with families and stakeholders.

Indicator	Exemplary	Proficient	Developing	Ineffective
4A1. Accesses and coordinates family and community resources	mobilizes family and community resources and	Coordinates the resources of schools, family members and the community to improve student achievement.	community to access resources	Is unaware of how to accesses resources or support from families and the community.
4A2. Engages families in decisions	in understanding and contributing to decisions about	Welcomes and engages all families in decision making to support their children's education.	in some school decisions and events that support their children's education.	Provides limited opportunities for families to engage in educational decisions.  Does not ensure that families feel welcome in the school environment.
4A3. Communicates effectively with families and community	to facilitate open and regular communication between the	Uses a variety of strategies to engage in open communication with staff and families and community members.	•	Limits opportunities for families and community members to share input or concerns with the school.



# **Element 4B: Community Interests and Needs**

Leaders respond and contribute to community interests and needs to provide the best possible education for students and their families.

Indicator	Exemplary	Proficient	Developing	Ineffective
	Collaborates with staff to meet the diverse needs of students	Understands and addresses the diverse needs of student and	Collects information to understand diverse student and	Uses limited resources to
	and the community.	community needs and	community needs.	needs.
diverse student and community needs		dynamics.		Demonstrates limited knowledge of community needs and dynamics.
diversity		Capitalizes on the diversity of the community as an asset to strengthen education.	Develops some connections between community diversity	Demonstrates limited awareness of community diversity as an educational asset.
with community programs		Collaborates with community programs serving students with diverse needs.	programs to meet some student learning needs.	Establishes limited collaboration with community programs that address few student learning needs.



# **Element 4C: Community Resources**

Leaders maximize shared resources among schools, districts and communities in conjunction with other organizations and agencies that pro- vide critical resources for children and families.

Indicator	Exemplary	Proficient	Developing	Ineffective
	Proactively collaborates and	Collaborates with community		Provides limited or no access
, •		agencies for health, social and	, ,	to community resources and
businesses, and other	•	l •	health, social, or other	services to children and
organizations			services.	families.
	children and families.	services to children and	Provides some access to	
	Collaborates with community	families.	resources and services to	
	agencies to provide		children and families.	
	prioritized services and			
	consistently evaluates service			
	quality.			
4C2. Develops relationships	Collaborates with staff to	Develops mutually beneficial	Develops relationships with	Develops limited relationships
with community agencies,	assess and develop ongoing	relationships with community	community organizations and	with community agencies.
businesses, and other	relationships with community	organizations and agencies to	agencies.	Inconsistently meets the
organizations	agencies aligned to school	share school and community		needs of the school
	needs.	resources.		community.



# **Performance Expectation 5: Ethics and Integrity**

Education leaders ensure the success and well-being of all student and staff by modeling ethical behavior and integrity.

# Element 5A: Ethical and Legal Standards of the Profession

Leaders demonstrate ethical and legal behavior.

Indicator	Exemplary	Proficient	Developing	Ineffective
responsibility	Exhibits and promotes professional conduct in accordance with Connecticut's Code of Professional Responsibility for Educators and continuously communicates, clarifies and collaborates to ensure professional responsibilities for all educators.	professional conduct in accordance with Connecticut's Code of Professional	Does not consistently exhibit or promote professional responsibility in accordance with the Connecticut Code of Professional Responsibility	professional responsibility in accordance with the
5A2. Ethics and integrity	Builds shared personal and professional ethical practices and integrity.	Models personal and professional ethics and integrity while encouraging others to the same standards.	demonstrate personal and professional ethical practices	Does not demonstrate personal and professional ethical practices and integrity.
	Actively promotes and uses professional influence to ensure that all students have access to educational opportunities.	Uses professional influence to foster and sustain educational equity and social justice for all students and staff.	professional influence to foster educational equity and	Does not consistently promote educational equity and social justice for all students and staff.
confidentiality	Builds a shared commitment to protecting the rights of all students and stakeholders.  Maintains confidentiality, as appropriate.	Protects the rights of students, families and staff and maintains confidentiality.	families and staff and/or	Does not protect the rights of students, families and staff and/or maintain appropriate confidentiality.



# **Element 5B: Personal Values and Beliefs**

Leaders demonstrate a commitment to values, beliefs and practices aligned with the vision, mission and goals for student learning.

Indicator	Exemplary	Proficient	Developing	Ineffective
5B1. Respects the dignity and worth of each individual	respect for the inherent dignity	Consistently demonstrates respect for the inherent dignity and worth of each individual.	Does not consistently treat everyone with respect.	Does not treat everyone with respect.
5B2. Models respect for diversity and equitable practices	1 -	respect for diversity and	Does not consistently demonstrate respect for diversity and equitable practices for all stakeholders	Does not demonstrate respect for diversity and equitable practices for all stakeholders.
5B3. Advocates for mission, vision and goals	participation and support of all stakeholders towards the commitments stated in the	and goals to provide equitable,	Advocates for the commitments stated in the school's vision, mission and goals.	Does not advocate for or act on commitments stated in the mission, vision and goals.
· ·	challenges and collaborates	leads others to contribute to a	Addresses some challenges or engages others to contribute to a positive learning environment.	Does not address challenges or contribute to a positive learning environment.



# **Element 5C: High Standards for Self and Others**

Leaders model and expect exemplary practices for personal and organizational performance, ensuring accountability for high standards of student learning.

Indicator	Exemplary	Proficient	Developing	Ineffective
	continuous growth by publicly	capacity for lifelong learning through understanding of research and best practices.	and others.	Does not engage in or seek personal professional learning opportunities for self and others.
	uses differentiated professional development strategies to strengthen	collaborative opportunities designed to strengthen curriculum, instruction, and	related to curriculum and instructional needs.	Does not consistently support and use professional development to strengthen curriculum, instruction and assessment.
equitably	resources to equitably build, sustain and strengthen a high	Allocates resources equitably to sustain and strengthen a high level of school performance.	l <sup>*</sup>	Does not equitably use resources to sustain and strengthen school performance.
, , , , , , , , , , , , , , , , , , ,	understanding, modeling and guiding the legal, social and	Promotes the legal, social and ethical use of technology among all members of the school community.	understanding of the legal, social and ethical implications	Does not demonstrate an understanding of the legal, social and ethical implications for its use.



# **Performance Expectation 6: The Education System**

Education leaders ensure the success and achievement of all students and advocate for their student, faculty and staff needs by influencing social, cultural, economic, legal and political contexts affecting education.

### **Element 6A: Professional Influence**

Leaders improve the broader, social, cultural, economic, legal and political contexts of education for all students and families.

Indicator	Exemplary	Proficient	Developing	Ineffective
6A1. Promotes discussion within the school community to improve public understanding about current educational laws, policies and regulations 6A2. Builds relationships with stakeholders and policymakers	Actively communicates and engages the school community in dialogue about educational issues that may lead to proactive change within and beyond his/her own school.  Actively engages local, regional and/or national stakeholders and policymakers through local community meetings and state or	within the school community about federal, state and local laws, policies and regulations affecting education.  Develops and maintains relationships with a range of stakeholders and	education legislation and policies, and promotes some opportunities to share information with the school community.  Maintains a professional but limited relationship with stakeholders and	Does not keep current on federal, state and local education laws, polices and regulations and has limited conversations about how they impact education.  Takes few opportunities to build relationships with stakeholders in the community and policymakers.
	national organizations, using various modes of communication.	understand, respond to and influence issues that affect education.		
6A3. Advocates for equity, access and adequacy of student resources in the community	Actively engages the school community to successfully and appropriately advocate for equal and adequate access to services and resources for all.	Advocates for equity, access and adequacy in providing for student needs using a variety of strategies to meet the goals of the school.	· ·	understanding and/ or ineffectively uses resources.



# **Element 6B: The Educational Policy Environment**

Leaders uphold and contribute to policies and political support for excellence and equity in education.

Indicator	Exemplary	Proficient	Developing	Ineffective
communicate educational performance	Engages the school community and stakeholders in analysis of school and student data that leads to identifying important indicators of school progress, greater understandings and implications for growth and refinements to the school or district's mission, vision and goals.	evaluates and accurately	measures and student data. Conducts basic data analyses and communicates data about	Ineffectively communicates with members of the school and the community. Does not fully understand growth, trends and implications for improvement.
influences educational policies and regulations	Works with district, state and/or national leaders to advocate for policies that support excellence and equity in education.	Upholds federal, state and local laws and promote policies and regulations in support of excellence and equity in education.	local laws and seeks to engage in public discourse about policies and	Does not consistently uphold laws, regulations and does not contribute to policies to support excellence and equity in education.



# **Element 6C: Policy Engagement**

Leaders engage policymakers to inform and improve education policy.

# The leader

Indicator	Exemplary	Proficient	Developing	Ineffective
6C1. Advocates for public policies to support the present and future educational needs of students	Is actively engaged in work that promotes equitable and appropriate policies to ensure that all children have an equal opportunity to learn.	I	Communicates with the community about policies supports equity and excellence in education.	Does not advocate for policies and procedures to meet the needs of all students.
	Is actively engaged with local, state and national professional organizations that promote public policy and advocate for appropriate, adequate and equitable resources to ensure quality educational opportunities that are equal and fair for all students.	ensure appropriate, adequate and equitable human and fiscal resources to improve student learning.	goals and student needs. Equitably allocates within the school resources	Is unaware of policies that result in equitable resources to meets the needs of all students.  Does not allocate resources appropriately, adequately, or equitably.
6C3. Collaborates with leaders to inform planning, policies and programs	the improvement of teaching and learning. Is actively involved with local, state	data on economic, social and other emerging issues to inform district and school planning, policies and	decisions affecting student learning on local, district,	Demonstrates limited understanding or involvement with others to influence decisions affecting student learning inside or outside of own school or district.





### **GOAL SETTING**

#### **ADMINISTRATOR TASK**

Log in and review Teacher Goal Plan. Review goals, action steps, and all required fields. Send one goal back for revision with comments.

#### **ADMINISTRATOR TASK**

Log in and approve resubmitted goal. Approve Goal Plan.

### MANCHESTER TENURE LEVEL FORM (EVALUATOR)

### **ADMINISTRATOR TASK**

Log in as the Evaluator and fill out the Manchester Tenure Level form. Save and finalize

### **MANCHESTER OBSERVATION FORM**

#### **ADMINISTRATOR TASK**

Log in as an administrator and fill out the Manchester Observation Form (Evaluator) using notes and evidence fields.

Try the note taker feature and align notes/evidence to domains and indicators. Save and Finalize.

### MID-YEAR SIGNOFF FORM: (EVALUATOR)

### **ADMINISTRATOR TASK**

Log in as an administrator and fill out the Mid-Year Signoff Form (Evaluator). Save and Finalize button.

### **SUMMATIVE SCORING & RATINGS: (EVALUATOR)**

#### **ADMINISTRATOR TASK**

Log in as an administrator and score all teacher goals.

Once scoring is done set the Goal Plan to Completed.

### **ADMINISTRATOR TASK**

Log in as an administrator and complete the Summative Observation Form.



- 1. Go to https://www.protraxx.com
- 2. Type in your username/password
- 3. Click EzHR
- 4. From the left menu, click on Goal Setting/Goal Setting Management/Manage Goal Plans
- 5. In Goal Plans Requiring Approval click on the name of the plan you want to approve
- 6. To review/approve the goals click the blue View Link
- 7. Once you have made a decision on the goals click, the Approve Goal, Revise Goal, or Reset Goal Status button.
- a. Approve Goal- Means the goal has been approved
- b. Revise Goal- Means the teacher needs to change their goal.
- c. Reset Goal Status- Changes the status of the goal from Approved or Revise back to In-Progress.
- 8. To view/approve the remaining goals, select a goal from the Switch Goal drop down menu
- 9. Once all of the goals have been approved scroll to the bottom of the page and click the **Back to Goal Plan** button
- 10. If all the goals in the plan have been approved, click the **Approve Goal Plan** button at the top of the page.
- 11. If the teacher is missing goals from their goal plan click the **Deny Goal Plan** button. This will allow the teacher to add more goals to the plan.

### ADMINISTRATOR TASK

Log in and approve resubmitted goal. Approve Goal Plan.

- 1. Go to https://www.protraxx.com
- 2. Type in your username/password
- 3. Click EzHR
- From the left menu click on Goal Setting/Goal Setting Management/Manage Goal Plans
- 5. In Goal Plans Requiring Approval click on the **Name** of the plan
- 6. To approve the goal(s) click on the blue View link
- 7. Click the **Approve Goal** button.
- 8. At the bottom of the page or in the top right corner of the screen click Back to Goal Plan
  - 9. To approve the goal plan click the **Approval Goal Plan** button.
- 1. Go to <a href="https://www.protraxx.com">https://www.protraxx.com</a>
- 2. Type in your username/password
- 3. Click the Login
- 4. Click EzHR





- 5. From the left menu click on Online Process/Online Process Management/Evaluator/Observer Dashboard (\*\*NOTE\*\* You can also manage your forms for individuals by going to List Employees, List Employees' Details, or List Employees' Progress.)
- 6. Click on the yellow Note Pad icon to record observation notes/evidence
- 7. Type your notes/evidence in the text box

(\*\*NOTE\*\* If you know right away which component(s) you want to align your notes/evidence to follow the below steps.)

1. Select whether it's notes or evidence

(\*NOTE\*\* Type is defaulted to Evidence. If the comments are Notes, select the Notes radio button.)

- 2. Highlight the text
- 3. In the align to box select the box to the left of the component(s) 4. Click the Save Highlighted Entry button.)
- 4. Click the **Save Entry** button. Do this for each note/evidence you have
- 5. If your notes/evidence are ready to be aligned to the observation select the component(s) from the Select Component to assign to drop down.

(\*\*NOTE\*\* If you scripted your notes/evidence you will have to copy and paste the notes/evidence back up to the notes/evidence box.)

#### Then:

1. Select whether it's notes or evidence

(\*NOTE\*\* Type is defaulted to evidence. If the comments are notes select the notes radio button.),

- 2. Highlight the text
- 3. In the align to box select the box(es) to the left of the component(s),
- 4. Click the Save Highlighted Entry button.)
- 5. Click the **Assign Notes/Evidence to Component** button
- 6. At the top of the page click on the blue Go to Form (Make sure you save first!) link
- 7. In the rubric you will see an E for evidence or a N for notes next to the components for which you have aligned notes/evidence
- 8. Click Expand All
- 9. Click on the Notes or Evidence boxes to see the notes or evidence.
- If your district is going to rate after each observation select the ratings that applies to the evidence in the observation. If you aren't rating after each observation skip to step 16.
- Click the Save & Finalize button 11.
- 1. Go to <a href="https://www.protraxx.com">https://www.protraxx.com</a>
- 2. Type in your username/password
- 3. Click the Login button
- 4. Click EzHR
- 5. From the left menu click on Online Process/Online Process Management/Evaluator/Observer Dashboard (\*\*NOTE\*\* You can also manage your forms for individuals by going to List Employees, List Employees' Details, or List Employees' Progress.)
- 6. Under Action Required click on the blue Fill Out Form link
- 7. Fill out the form
- 8. Click the Save & Finalize button





- 1. Go to https://www.protraxx.com
- 2. Type in your username/password
- 3. Click on the **EzHR**
- 4. From the left menu click on Goal Setting/Goal Setting Management/Manage Goal Plans
- 5. In Goal Plans Requiring Goal Scoring click on the goal plan Name
- 6. Click **View** for the goal you would like to score
- 7. Select the score for the goal
- 8. Click the **Score Goal** button
- 9. Select the next goal using the Switch Goal drop down
- 10. Score the remaining goals
- 11. Click Back to Goal Plan at the bottom or in the top right hand corner of the page.
- 12. Click the Set Goal Plan to Completed button
- 1. Go to <a href="https://www.protraxx.com">https://www.protraxx.com</a>
- 2. Type in your username/password
- 3. Click the Login button
- 4. Click EzHR
- 5. From the left menu click on **Online Process/Online Process Management/Evaluator/Observer Dashboard**(\*\*NOTE\*\* You can also manage your forms for individuals by going to List Employees, List Employees' Details, or List Employees' Progress.)
- 6. Under Action Required click on the blue Fill Out Form link
- 7. Fill out the form
- 8. Click the Save & Finalize button







#### **OTHER**

#### **RESET GOAL PLAN STATUS**

This function would be used when you need to add a new goal to the plan or you completed the plan before scoring the goals.

- 1. Go to https://www.protraxx.com
- 2. Type in your username/password
- 3. Click the Login button
- 4. Click EzHR
- 5. From the left menu click on Goal Setting/Goal Setting Management/Search Goal Plans
- 6. In the Search Goal Plans screen enter search criteria for the plan you want to reset
- 7. Click the Filter button
- 8. Select the box to the left of the Plan Type
- 9. From the **Change Plan Status** drop down select a the new status
- 10. Click the Update Plan Status button

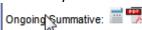
#### ADD SUPPLEMENTAL FORMS

This function is used when you have completed a specific form type.

- 1. Go to https://www.protraxx.com
- 2. Type in your username/password
- 3. Click the **Login** button
- 4. Click EzHR
- 5. From the left menu click on Online Process/Online Process Management/Add Supplemental Forms
- 6. Select a process from the **Select Process** drop down
- 7. Select a person from the **Select Person** drop down
- 8. From the **Select Form** drop down select the form(s) you would like to add to the process/person
- 9. Click the Add Form(s) to Process button

#### HOW TO VIEW THE COLLECTION OF ON-GOING SUMMATIVE DATA

- 1. Go to <a href="https://www.protraxx.com">https://www.protraxx.com</a>
- 2. Type in your username/password
- 3. Click the **Login** button
- 4. Click EzHR
- 5. From the left menu click on Online Process/Online Process Management/List Employees
- 6. Click on the name of the person whose data you want to view
- 7. Click the **Ongoing Summative** icon







#### HOW TO CHANGE THE EVALUATOR FOR A FORM

- 1. Go to https://www.protraxx.com
- 2. Type in your username/password
- 3. Click the **Login** button
- 4. Click EzHR
- 5. From the left menu click on Online Process/Online Process Management/List Employees
- 6. Click on the name of the person for whom you want to change the evaluator
- 7. Click the edit **Evaluator/Observer** icon



- 8. From the evaluator/observer list select the new evaluator/observer
- 9. Click the **Update Information** button

#### **RESET A FORM STATUS**

This function is used when a form has been submitted and edits need to be made.

- 1. Go to <a href="https://www.protraxx.com">https://www.protraxx.com</a>
- 2. Type in your username/password
- 3. Click the Login button
- 4. Click EzHR
- 5. From the left menu click on Online Process/Online Process Management/List Employees
- 6. Click on the name of the person for whom you want to rest a form
- 7. For the form you want to reset click the **Reset Form Back to Draft** icon



#### **SKIP FORM**

This function is used when you aren't going to complete the form in the process.

- 1. Go to https://www.protraxx.com
- 2. Type in your username/password
- 3. Click the **Login** button
- 4. Click EzHR
- 5. From the left menu click on Online Process/Online Process Management/List Employees
- 6. Under action click the **Skip Form** icon





# Appendix C Teacher Evaluation Process Timeline

### By September 15th

- Identify and Share Whole School Parent Survey Goals (10%)
- Revise any IAGD rating and summative ratings from prior year as needed

### By September 30th

Principal shares his/her Whole School Learning Objectives and IAGDs with Staff (5%)

# By November 15th

- Complete Orientation to Evaluation Process
- Complete goal setting conferences
- Set teacher's Action Steps for School-Level Parent Feedback Goal
- Set School Level Student Learning Objective(s) and two IAGDs
- Set Teachers Student Learning Objective(s) and two IAGDs
- Teacher Goal Setting Forms Completed and Approved by Evaluator

By February 28<sup>th</sup> (This date may be modified by the Teacher Evaluation Committee based on the district evaluation calendar)

Complete Mid-year conferences

**Mid-Year Teacher Self-Assessment** (teacher completes 2 school days prior to midyear conference, administrator reviews with teacher at the conference, adds feedback, both sign)

By Last Day of May (This date may be modified based on the district evaluation calendar)

• The principal's summative ratings for the Whole School Student Learning Objectives and the school's parent feedback goal must be determined and shared with the teachers.

#### No later than 7 School Days before the Last Day of School

End-of-Year Summative Teacher Self-Assessment (teacher completes )

### No later than 5 School Days Before the Last Day of School

- Goal Plan Scoring Completion by Evaluator
- End-of-Year Summative Teacher Evaluation (administrator completes, teacher signs)

#### **During school year**

### **Formal Observations**

- Pre-observation conference with
  - **Guiding Questions for Pre-Observations Conference Form (teacher completes)**
- Conduct the observation with
  - Formal/Informal Observation Report (administrators prepares draft in preparation for post-conference)
- Post-observation conference with
  - **Guiding Questions for Post-Observation Conference Form** (teacher completes prior to conference) **Formal/Informal Observation Report** (administrator finalizes, teacher signs)

#### **Informal Observations**

Formal/Informal Observation Report (administrator completes, teacher signs)





# **Reviews of Practice**

Review of Practice Report (administrator completes, teacher signs)